

United Utilities Water Limited PO Box 453 Warrington WA55 1SE

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Rivington Foundation Primary School Horrobin Lane Rivington Bolton BL6 7SE

Project number: 80064467

6 August 2021

Hello

We're planning to carry out maintenance and improvement work at Upper Rivington

With over 165 reservoirs helping us to provide a high quality water supply to over seven million customers throughout the North West, we need to make sure they are kept in tip-top condition. We're planning to start some maintenance and improvement work at Upper Rivington Reservoir in September, which is expected to continue through to spring 2023.

What does the work involve?

We'll be extending and lining the existing rock overflow channel which helps to control the flow of water at Upper Rivington. We're still finalising our plans and will be applying to the local authority for approval to site a temporary site compound area to accommodate our staff welfare, storage and offices while the work takes place. The compound will be removed and the area returned to normal on completion of the project.

How this may affect you

We do understand that construction work can be inconvenient and our team will do all they can to minimise disruption for the local community and visitors to Rivington. The map on the back of this letter provides an overview of our working area, temporary site compound and changes to footpath access around the reservoir during our proposed work.

- There will be an increase in construction related vehicles, but we'll have plans in place to manage the access routes and timing of deliveries.
- So that our team can carry out the work safely, there will be some sections of footpath around the
 reservoir that will need to be temporarily closed. Diversions will be clearly signed to help direct
 visitors around our working areas.

Order your water saving freebies

With many families spending more time at home and in the garden we have some fab freebies to help you save water. To order your free water saving devices and find out how you can help to use water wisely head to unitedutilities.com

Thanks for your patience. We'll continue to keep you updated as our plans develop, but if you have any queries you can always call us on 0345 672 3723 quoting project number 80064467 and we'll be happy to help. If you prefer, you can also contact us via our social media channels.

Yours faithfully,

Customer Services

United Utilities Water Limited
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