

Dear Parents,

The Department for Education has introduced a pilot offer to increase mobile data allowances for children and young people.

This scheme is open to children and young people who:

- don't have access to a fixed broadband connection
- cannot afford the additional data needed to access educational resources or social care services
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school.

The participating providers are:

EE, Sky Mobile, Smartly, Tesco Mobile, Three & Virgin Mobile. What data someone will get depends on their mobile network. Please note each provider has different offers available, some networks can't offer data to Pay-as-you-go (PAYG) customers.

If you think you meet the above criteria and would like school to request extra mobile data, we will need to collect the following information:

- the account holder's name
- their mobile number (a number beginning with '07')
- their mobile network
- whether they pay monthly or pay as they go
- account holders with monthly contracts need to be over the age of 18.

Please follow this link which explains the DfE privacy policy to the account holder.

As this is a pilot and requests are very limited we are setting a deadline of submission of information.

If you qualify and would like to take advantage of this offer, please complete the attached form and return by email before 3pm Monday 11th January to bursar@rivington.lancs.sch.uk with a subject heading of:

YES (YOUR CHILD'S NAME)



We will then collate the information and upload it to the Government Service. Networks have set a limit to the number of requests:

- **EE** will process no more than 60,000 requests across all schools. If they reach this limit, they will not accept further requests.
- **Sky Mobile** will process no more than 1,800 requests across all schools. If they reach this limit, they will not accept further requests.
- **Smarty** will aim to process the request within 14 days.
- **Tesco Mobile** will process no more than 1,000 requests across all schools. If they reach this limit, they will not accept further requests.
- **Three** will aim to process the request within 14 days.
- **Virgin Mobile** will process no more than 1,750 requests across all schools. If they reach this limit, they will not accept further requests.

We cannot guarantee if applications for this service will be successful as this is a new offer and the national demand will be unknown.

We look forward to hearing from you.

Yours sincerely,

Sarah Annette

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